

## INTRODUCTION

The National Live Game is, like all other games of bingo, played under the provisions of the Gambling Act 2005. Players should always gamble responsibly and play the National Live Game within their limits. For more information and advice visit [www.gambleaware.co.uk](http://www.gambleaware.co.uk)

The National Live Game is organised for participating licensed bingo Operators by The National Bingo Game Association Limited ("NBGA", the Organiser) whose address is Lexham House, 75 High Street North, Dunstable, Bedfordshire LU6 1JF.

However, National Live Game participation is sold (or supplied) to Players only by participating Operators under the arrangements set out in these Players' Rules.

During the playing of the National Live Game these Players' Rules supersede the house rules in all participating clubs. However, they do not affect any other terms of the contract between the player and a participating club for the sale (or supply) to the player of National Live MCB boards or EBE's.

Where these Players' Rules refer to the Club Manager they mean the Manager at the participating club and also any member of the staff at the participating club appointed at that club to perform the function in question.

## PARTICIPATION

- 1 Only players present at participating clubs who are at least 18 years of age are eligible to take part in the National Live Game.
- 2 The National Live Game can be played either using mechanised cash bingo (MCB) boards or electronic bingo equipment (EBE). For the purposes of these Players' Rules, where it is not specifically described as a MCB board or an EBE, National Live Game means on a MCB board or an EBE unit.
- 3 The National Live Game is a game of 80 numbers with a random selection of numbers being generated by a pre-designated Calling Club and will be announced live to each participating club.
- 4 Once any syllable (or part of a syllable) of a number has started to be called, the

calling of that number will be completed and that number becomes the last number called.

- 5 It is essential that each player checks when they purchase their National Live Game that the MCB unit is operating correctly in order for the caller to recognise its participation into the Game.

The cut-off point for participation in the National Live Game is set centrally. Once the cut-off point is reached all units will automatically reject any further coins placed into its mechanism (or retain as credit for further club games). No responsibility for non-participation can be taken by any members of the club Management or staff or the Operator.

Once a Player pays into the National Live Game their participation cannot be cancelled or exchanged unless there is a technical error that restricts the playing of that National Live Game.

## PRICE

- 6 The price of the National Live Game and the maximum amount of any participation fee(s) which the participating club may charge as part of the price are specified by NBGA and are displayed in club.

## PRIZES

- 7 The amount of the National Live Prize (including any jackpots), will be announced prior to the commencement of that particular playing of the National Live Game and will be announced by the Caller before the playing of each National Live Game but each prize may be subject to later adjustment if one or more participating clubs is unable (for whatever reason) to fully participate in or to complete that playing of the National Live Game. Final prize values will be announced at the end of each playing of the National Live game.

## PLAYING THE NATIONAL LIVE GAME

- 8 Each National Live Game is for a full house only with no free numbers (ALL 16 numbers on each board are in play), regardless of normal club policy.

- 9 Any clubs that have technical or operational difficulties during the game will be removed immediately from the National Live game. In this situation clubs removed will complete the game in house for recalculated prize money and such game will be played in accordance with the Club's in-house rules.
- 10 If it is not possible at a club to properly play an in-house game for that playing of the National Live game then Players may receive a refund for that playing of the National Live game.

## MAKING A CLAIM TO A PRIZE

- 11 The first player in a participating club who marks off (or who causes their EBE to mark off) all the numbers so as to complete a full house must call out AND use the claim button (if provided) and stop the National Live Game in that club, thereby claiming a win before the calling of the next number begins. A player forfeits any right to win a prize on the National Live Game if they fail to stop the game before the Bingo Caller has started to call any syllable (or part of a syllable) of the next number. Having stopped the game, the relevant National Live Board or EBE must be checked by the Caller.

The responsibility to stop the National Live Game remains entirely that of the Player.

The claim(s) shall be checked and before the National Live Game is closed the Caller will make one last enquiry for any further claimant(s), the Caller must be satisfied that there are no further claims and only then shall the Caller announce the Player(s) claiming to be the winner(s). No further claims shall be then allowed and the National Live Game shall be declared closed.

- 12 All claims to be a winner of the National Live prize are subject to scrutiny and verification and any dispute as to the winner of the National Live prize is subject to the Club's Complaints Procedure provided for in Rule 15 below.

- 13 If, for any reason, a claim may not be valid or if there may be a dispute as to the validity of the claim, the National Live Game will be recommenced and the calling of numbers will continue until there is one or more subsequent claim.
- 14 (a) The National Live Prize will be paid at the participating club within 10 working days after the National Live Game in question.  
(b) The Club will retain a receipt, signed by the Winner, for each National Live prize paid.

## COMPLAINTS PROCEDURE

- 15 In the event of a complaint regarding a National Live game, for whatever reason, the Organiser will withhold the payment of prizes to allow for a full investigation.

Should the complaint fail to be resolved by the Operator's investigation it becomes a dispute which will be passed to an independent dispute resolution provider, details of which are available from your Club Manager.

## LIABILITY

- 16 If there is any delay in organising or failure to organise any particular playing of the National Live game so that it is not played at all in participating clubs or it is not played in some participating clubs then (unless Rule 9 applies) the participating club(s) in question will refund to each Player all stakes (and participation fee(s)) paid for that playing of the National Live game but neither the Organiser nor any participating clubs shall have any other liability.
- 17 On occasions, because of circumstances beyond its reasonable control and/or that of one or more participating clubs (including act of God, war, terrorism, power failure or other technical failure), the Organiser may cancel or abandon a playing of the National LIVE Game.
- 18 The Organiser shall have no liability to a Player for any loss, charge, costs, expenses or other claims for compensation arising out of the player's failure to comply with these Players' Rules.

- 19 The Organiser shall not be liable to any player for any unforeseeable loss or damage (including loss of profit or consequential loss or damage) arising from the organisation or playing (or the non-organisation or non-playing) of any National Live Game.
- 20 Nothing in these Players' Rules affects any liability for death or personal injury caused by the Organiser's negligence or for any fraudulent misrepresentation or the player's statutory rights as a consumer.
- 21 No variation of these Players' Rules is effective unless it is in writing and is displayed at the participating club before the sale of National MCB boards/ EBE units begins for the playing of the National Live Game in question.

## MISCELLANEOUS

- 22 Nothing in these Players' Rules gives any right to any third party to enforce any provision under the Contracts (Rights of Third Parties) Act 1999 or otherwise.
- 23 These Players' Rules will be subject to English law and (subject to the complaints procedure referred to in Rule 15) the English Courts will have jurisdiction in respect of any dispute arising under these Players' Rules or from any playing of the National Live Game.
- 24 In exercising its discretion under each of Rule 12 and Rule 15 above the Organiser will act reasonably and in each case its decision is subject to the Organiser's Complaints Procedure.
- 25 In the event of duplicate board(s) in play resulting in duplicate claims, all claimants will equally share the declared prize(s), subject to the condition that the duplicate boards were played in error for that playing of the National Live game and that there was no fraud or attempted fraud involved.